

Welcome to

askHMH[™]
advice ► support ► knowledge

As you dive into instruction with your HMH[®] Program, we're here to help every step of the way.

Use your **AskHMH[™]** subscription to ask our consultants about classroom implementation, system use, pedagogical application, or best practices. A product specialist will respond to you via email or set up online conferencing.

Activating your subscription is as easy as **1, 2, 3.**

- 1** Ask your district/school administrator to forward you the license redemption link, or assign you a unique Membership ID.
- 2** Click on the license redemption link or go to **askhmh.com** and enter your Membership ID to register.
- 3** Create your own user profile in the system, including user name and password, to complete your license activation.

Enter your questions 24 hours a day, 7 days a week

- 1.** Go to **AskHMH.com** and click the Login button, then enter the user credentials you created. 
- 2.** Select the name of your program from the drop-down menu.
- 3.** Enter your questions. (See back for a list of sample questions from other **AskHMH** users.)
- 4.** An HMH Product Specialist will respond to you within one business day.



Sample AskHMH Questions

I would love to start incorporating the online components of the program into my class, but I don't know where to begin. Can you help?

2nd Grade, California

How do I access student entries in **myWriteSmart** and their responses to questions entered in the e-book?

8th Grade, California

We are wondering about the objectives of the geometry unit. Do students need to name the solid shapes? Are 3D shapes referred to as "solids" throughout the program as students' progress to higher grades? Can you help us understand the reasoning behind introducing flat shapes as parts of solids?

Kindergarten, New York

What remedial materials are available for those struggling students using **GO Math!**[®]?

5th Grade, Michigan

Are there blackline masters for take home decodable books for Kindergarten? We are looking for something they can use at home.

Kindergarten, Arizona

How do I align the Grab-and-Go[®] materials to the lessons in the book?

5th Grade, Iowa

For help accessing this service, please contact Customer Experience at

855.969.4642 or
myhmhco@hmhco.com

Connect with us:



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